

# Corporate Social Responsibility (CSR) Policy 2024

# Think FM Corporate Social Responsibility (CSR) Policy

At Think FM Solutions, we are committed to conducting our business in a socially responsible and sustainable manner. We recognise that our operations have an impact on the environment, our employees, our clients, and the communities in which we operate. Therefore, we have developed this CSR policy to guide our actions and ensure that we contribute positively to society.

# 1. Environmental sustainability

We will strive to minimise our environmental footprint by implementing sustainable practices throughout our operations.

We will promote energy efficiency, waste reduction, and responsible use of natural resources.

We will encourage recycling and proper waste management practices.

We will regularly review and improve our environmental performance.

# 2. Ethical business practices

We will conduct our business with the highest ethical standards and integrity.

We will comply with all applicable laws and regulations.

We will promote fair and transparent business practices in all our dealings.

We will respect human rights and ensure the wellbeing of our employees and stakeholders.

### 3. Philanthropy and community engagement

We will actively engage with local communities and contribute to their wellbeing.

We will support social causes and charitable organisations through donations and volunteering.

We will strive to make a positive impact on the communities in which we operate.

### 4. Stakeholder engagement

We will maintain open and transparent communication with our employees, clients, suppliers, and other stakeholders.

We will seek feedback and actively address the needs and concerns of our stakeholders.

We will consider stakeholder interests in our decision making processes.

# 5. Employee wellbeing

We will provide a safe and healthy work environment for our employees.

We will promote equal opportunities, diversity, and inclusion within our workforce.

We will invest in employee training and development to foster growth and career advancement.

We will promote work life balance and employee wellbeing initiatives.

### 6. Supply chain management

We will promote responsible sourcing and procurement practices.

We will work with suppliers who adhere to ethical labour practices and environmental standards.

We will monitor and evaluate our supply chain to ensure compliance with our CSR principles.

# 7. Continuous improvement

We will regularly assess and review our CSR performance.

We will set goals and targets to improve our CSR practices over time.

We will engage in ongoing dialogue with stakeholders to identify areas for improvement.

This CSR policy will be communicated to all employees, clients, suppliers, and stakeholders. We are committed to upholding this policy and integrating CSR principles into our daily operations. By doing so, we aim to create a positive impact on society and contribute to a sustainable future.

Malcolm Hills

Managing Director

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